

PLEASE HAVE YOUR INSURANCE AND ID CARDS PLUS ANY COPAYS DUE TODAY OUT AND IN YOUR HAND BY THE TIME YOU ARE CALLED BACK TO REGISTER FOR YOUR SURGERY. THIS WILL SPEED UP YOUR REGISTRATION PROCESS HERE AT MSC. THANK YOU SO VERY MUCH!

Montgomery Surgical Center

Taylor Medical Complex

470 Taylor Road, Suite 100, Montgomery, AL. 36117 (334-284-9600)

FAMILY / VISITOR INFORMATION:

Welcome to Montgomery Surgical Center! Care and concern for our patient's family is a vital part of our total patient care. We hope the following information will be helpful to you while you are here:

- Please remain in the waiting area during the surgical procedure, that is where the physician will look for you at the end of the procedure. .
- You will be paged to meet with the doctor when the surgery is over. Please listen for your family/friend's name.
- You will be allowed to see your family/ friend when their nurse feels they are stable enough for ***ONE VISITOR*** in the Recovery Room.
- Due to space limitations and privacy regulations, visitors will be limited to one person for an adult patient and two people for patients age 18 and under .After arriving in recovery, ***exchanging places with other family members is prohibited***, unless deemed appropriate by the nursing staff. We appreciate your understanding in this matter.
- ALL electronic devices ***MUST BE TURNED OFF*** prior to entering a clinical area. The use of these devices by the public is prohibited. This includes cell phones, cameras, laptops, walkie talkies, and camera phones due to privacy regulations.

Thank-you for your patience and cooperation. We hope you have a pleasant experience with MSC.

PATIENT INFORMATION:

You will be given detailed instructions for home care at the time of your discharge. If your surgeon has written a prescription for you, it will be given to your care giver:

- The recovery room nurse along with the anesthesiologist will manage your pain. You will be asked to rate your pain on a scale . The scale we most often use is the 0-10 scale. 0 is no pain and 10 is the worst pain you could imagine.
- Take all pain medication as prescribed. It is easier to control pain when you take the medication before you become too uncomfortable.
- Let us know if there is anything we can do to make your recovery time easier.
- After discharge, contact your surgeon if the medication prescribed is not effective in alleviating your pain. You will experience some discomfort, but it should be tolerable.
- Pain medication may result in constipation, remember to drink plenty of fluids.
- Expect a follow up phone call from us within 3 business days following your procedure
- PLEASE complete and return our "Gray Satisfaction Survey Form". We read every one of them and take your comments and suggestions seriously.

" Thank-you for trusting us with your care"

