

MSC

MONTGOMERY SURGICAL CENTER

PATIENT INFORMATION GUIDE



FOR OUR PATIENTS:

Thank you for choosing Montgomery Surgical Center (MSC) for your upcoming procedure. We want your procedure to go as smoothly as possible. In an effort to alleviate any anxiety you have we have prepared this patient information guide to provide instruction and answer any commonly asked questions that you may have.

Before your surgery, you should expect 2-3 phone calls. They will address:

1. Verifying your personal and insurance information: allowing us to insure benefit verification and preauthorization.
2. Notification of any monies due at the time of service.
3. A pre-operative interview.

If you do not hear from a pre-op nurse, please call the center at 334-284-9600, ext. 254 or 255. You may also call 290-4550 or 290-4551.



FINANCIAL INFORMATION

Our payment policy is as follows:

In most cases, we should be able to estimate the cost of your surgery beforehand. Our staff will assist you in finalizing your financial arrangements before surgery. We require that all payment arrangements be made prior to your surgery. To avoid delays in processing your account, please remember to bring your insurance cards with you. Once we have verified your insurance, you will only be asked to pay your co-pay and your deductible on the day of surgery.

SURGERY CENTER FEES:

Charges incurred from MSC will cover only what we do for you here, which includes the use of the facility and medications administered to you.

We accept Mastercard, Visa, Discover, American Express, local personal checks and cash.

The center will bill your insurance company as a courtesy to you. However, the balance due is your responsibility. Payment will be required should your insurance company fail to pay within 60 days. If you plan to pay cash or you are uninsured, payments need to be made on or before the day of surgery.

YOUR PHYSICIANS' FEES:

Your surgeon, anesthesiologist, and pathologist (if applicable) will bill you separately for services provided to you.

PREPARING FOR SURGERY

It is important to us that we ensure your comfort and reduce the risk of any complications during your surgery. PLEASE read the following instructions carefully. If these instructions are not followed, your surgery will be subject to cancellation. We are very concerned about your welfare.

DO NOT

- Eat or drink anything after midnight the evening before your surgery.
- This includes candy, gum and mints.
- You will be instructed on what medications to take the morning of surgery.
- Take with small sip of water.

DO

- Bathe or shower the night before or morning of your surgery.
- Remove all piercing, jewelry, nail polish or false nails (on surgical hand or foot) before coming to the center.
- Leave all valuables at home. We will not be responsible for the loss or damage to such items.
- Notify our staff immediately upon arrival if you are taking blood thinner.
- Wear loose, comfortable clothing, shoes with low heels and:
 - Above the waist surgeries, wear a short sleeve button up shirt.
 - GYN surgeries, no jeans or tampons.

Bring the following with you (if applicable) on your day of surgery:

1. Your insurance card(s) and a picture ID (driver's license) with your current address (if your driver's license does not reflect your current address you must present a current utility bill bearing current address).
2. A list of your current medications, including dosages.
3. Any custody or power of attorney forms/papers.
4. A case and solution for storing any contact lenses you wear. A case for your glasses, if applicable.
5. Any needed items such as inhaler or insulin, if applicable.
6. A pair of socks.

7. Crutches or walker for leg/knee surgeries (leave in car).
8. A pillow for arm/hand/shoulder surgeries (leave in car).
9. Diapers and pacifier for infant patients.
10. A juice bottle or sippy cup for children in the recovery room.
11. A favorite toy/book/stuffed animal for children.

VISITOR INFORMATION

YOU MUST HAVE A RESPONSIBLE ADULT TO STAY AT THE CENTER AT ALL TIMES DURING YOUR SURGERY AND TO DRIVE YOU HOME AFTERWARDS. SOMEONE WILL ALSO BE REQUIRED TO REMAIN WITH YOU FOR 24 HOURS AFTER SURGERY. PLEASE NOTE, WE WILL CANCEL YOUR SURGERY IF YOU DO NOT HAVE A CARETAKER TO TAKE CARE OF YOU AFTER SURGERY.

Space limitation makes it necessary to limit the number of visitors to two (2) per patient.

Please make arrangements for your small children or those of your visitor/driver to stay home during your stay with us.

A parent or legal guardian should remain with younger patients at all times during the child's stay at the center.





Encourage your visitor to bring something to pass the time while you are in surgery. Examples might include a book or crossword puzzle.

Cell phones/camera phones/and all other electronic devices may only be used in the lobby or outside of the building.

Montgomery Surgical Center does not have facilities to prepare food. Coffee and hot chocolate are provided for our guests.

SURGERY AND BEYOND

Here at the Montgomery Surgical Center we take medication delivery very seriously. We believe that you, the patient, are a key member of the team that needs to be involved in enhancing accuracy of your treatment. In order to provide the highest quality safe care, we would like to document the most accurate and complete list of your current medications. This would include the name, dose and frequency of each medication you take. Since this information is detailed and may be difficult to remember, we ask you to bring all current medication bottles (including multi-vitamins, herbals, special creams or lotions, laxatives and any other over-the-counter remedies you take) with you when you come for your surgery. If you are unable to bring in the bottles, please bring in an updated medication list including all of the above information.

When you arrive at the Montgomery Surgical Center, you will be asked to review the information we have regarding your medications in our medical record and to edit it based on your medication bottles or the medication list that you bring in. When you leave our facility, we will give you an updated list of your medications for you to take to your next provider of care.

We are dedicated to providing the highest quality, safest care possible and we appreciate your partnership to support us in achieving this goal. Please feel free to contact us at (334) 284-9600 with any questions.

ARRIVAL TIME

The time you are given the day before surgery is your arrival time. All patients are scheduled to arrive one to one and a half hours before surgery.

LENGTH OF STAY

For most procedure stays, you and your visitor should plan to be at the center for a minimum of four (4) hours.

PREPARATION FOR SURGERY

Once in your room, you will need to remove your clothes and put on a patient gown. A nurse and anesthesiologist will review your history, discuss your anesthesia plan, answer any questions and start an IV. Shaving the surgical area maybe necessary. One adult visitor may sit with you at this time. Children may have two.

AFTER YOUR SURGERY

Your surgeon and nurse will provide post-operative instructions regarding diet, activity, and medications. The center will provide you with a written summary of these instructions.

Please follow them carefully after your return home. If you have questions or concerns about the discharge instructions, please contact your surgeon.

We will be calling you to answer questions and to determine your progress. By providing us with your email address at the time of registration, you will be given the opportunity to complete an anonymous online patient survey. We rely on your suggestions and input to make improvements in our service.

IF AN EMERGENCY ARISES CONTACT YOUR SURGEON IMMEDIATELY, CALL 911 OR GO TO THE EMERGENCY ROOM.



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Taylor Medical Complex
470 Taylor Road, Suite 100
Montgomery, AL 36117
(334) 284-9600